



**August 14, 2024**

Dear Homeowners of Whitewing Trails,

As the Managing Agent for Whitewing Trails Homeowners Association, Inc. we are pleased to announce that the community pool is now open! An enormous thank you to those of you who have proactively submitted your pool access request online. We have been creating your profiles in the access system, and you should start receiving your pool keys via USPS Priority Mail starting mid next week. Once your pool access request has been completed, you will receive an email with your USPS tracking number.

For those of you who have not had an opportunity to submit your pool access request, you may do so online via your community website.

We have created a temporary community access code so you may enjoy your new pool right away. Please note this community access code will be temporary, and will have a tentative deactivation date of Tuesday, August 27, 2024, in efforts to give everyone enough time to submit their requests online, and time for our Access Department to process those requests as quickly as possible.

Temporary Community Access Code: 2200#

Temporary Bathroom Access Code: 1800

Homeowners can request a pool key card required for access/entry here:

<https://whitewingtrailshoa.com/homeowner/online-forms/pool-access.aspx>

Should you have any questions regarding this matter, you may submit your inquiry via the “Contact Us” tab on the Association’s website [www.whitewingtrailshoa.com](http://www.whitewingtrailshoa.com) and an Essex representative will respond promptly.

Sincerely,

Essex Association Management, LP

On behalf of Whitewing Trails Homeowners Association, Inc.